## Completing Benefits Changes and Updates within the Ease benefits Administration Portal

As follows are Instructions for mid policy year updates to your health insurance and other benefits (proof of Qualifying Event may be required; i.e. marriage, moving, loss of other coverage etc.). *Note:* Most events must be reported within 60 days of their occurrence or you may lose the opportunity to make a mid year change, in which case you would need to wait until the next open enrollment.

## PROCEDURE

When requesting a change to benefits coverage due to a qualified change in your life, such as enrolling in your spouse's plan, marriage or birth of a child; add information for that Qualifying Life Event (QLE) and continue and change benefits coverage. You are able to make changes to the plans applicable to your QLE and plans that may be changed at anytime throughout the year, as well as review, add or update your beneficiaries.

From Your Dashboard within Ease ( ask your HR representative for the Ease link or call Waugh Agency Insurance if you can not remember the URL)

- 1. Select Benefits.
- 2. Click Change My Benefits.
- 3. From the dialog box drop menu, choose **Change Coverage**.
- 4. Click Continue.
- 5. For **Did you have a Qualifying Life Event?**, choose **Yes**.
- 6. For **Event**, choose the qualifying event from the drop down menu.
- 7. Add Event Date.
- 8. Enter **Details**.
- 9. Click **Continue**.
- 10. If proof of QLE is required, click **Add** and upload document(s).
- 11. Click Continue: Ease returns to Profile.
- 12. Update **Profile** to reflect changes.
- 13. Click Continue.
- 14. Add/Edit **Dependents** if necessary.
- 15. Click Continue.
- 16. Continue and complete enrollment; This includes plans applicable to your Qualifying Life Event, plans available for change at anytime, and the ability to update Beneficiaries.
- 17. Provide Feedback and click Finish.

## **End of Procedure**

As follows are screen shots from within Ease that reflect the procedure above:







